

ANNOUNCING THE RETURN OF IN-PERSON VISITS TO OUR OFFICE

DGR Behavioral Health has now reopened the office for in-person visits.

PLEASE NOTE: We only offer in-person appointments to those who are **FULLY VACCINATED**. **PROOF OF VACCINATION MUST BE RECEIVED IN OUR OFFICE BEFORE AN IN-PERSON APPOINTMENT WILL BE SCHEDULED. THIS INCLUDES CHILDREN AGES 5-12 STARTING JANUARY 15, 2022.**

If you want an in-person appointment, **take a photo of your vaccination card and email it to documents@dgrmanagement.com as soon as possible.** When we receive this, we will schedule the in-person appointment with you.

We will continue to offer telehealth appointments to our clients who are not vaccinated, or who do not wish to share their proof of vaccination.

Telehealth appointments will also be a continuing option for those who prefer not to come into the office, as long as health insurers continue to reimburse for telehealth as they have been doing throughout the pandemic emergency.

Children under 5 may be seen in the office unvaccinated, until such time as vaccines are approved for them. This is the only exception to the above. We ask that parents/guardians accompanying children to appointments be fully vaccinated, or inform us if they are not.

Mask rules will continue as follows, out of consideration for your safety as well as the safety of our staff and other clients:

- Masks must be worn into the building and in all common areas (waiting room, check-in and check-out, corridors, bathrooms). We ask you to remain masked in your provider's private office as well.
- Unvaccinated children over 2 years of age will need to remain masked at all times.

Please observe these other safety rules as well:

- Only keep your in-person appointment if you are symptom-free, not feeling ill, and have not tested positive for COVID-19. Remember, we can do a telehealth appointment if you are not feeling well.
- Please take your temperature and do not come in if you have a fever higher than 100.4 degrees.
- Do not arrive any earlier than 5 minutes before your scheduled appointment.
- Maintain a safe (6-foot) distance when waiting to check in. If this is not possible, please wait outside until the line gets shorter.
- Use the hand sanitizer station when you walk into the building.

- If your provider is running late, the receptionist may ask you to wait in your car, if there is no available seating in the waiting room. You will then be called or texted when your provider is ready to see you.
- Those accompanying patients will need to wait outside the building or in their cars. If necessary, they may help the patient into the waiting room and, if requested, into their appointment. If not joining the patient in the appointment, they are asked to exit until their person is ready to leave.
- **Please read, sign, and date the consent below. You may scan and email it to us, or bring this letter to your first in-person appointment.**

We are committed to protecting the health of our patients, staff and community, and we hope that these procedures will help us all to navigate this next phase of the pandemic. We appreciate your cooperation during these challenging times.

Sincerely,

The staff of DGR Behavioral Health

CONSENT FOR IN-PERSON SERVICES:

I am voluntarily agreeing to in-person services at DGR Behavioral Health.

I have read, understand, and agree to abide by the safety procedures outlined above.

I understand that by coming to the office, I am assuming the risk of possible exposure to coronavirus or other public health risks.

If I decide that I would feel safer returning to telehealth services, I will discuss that with my provider.

(Print name) _____ (Date) _____

(Sign name) _____

(Date of birth) _____